

SERVICE CONTRACT – 10/01/19 through 09/30/19

All units must be brought to proper working order before a contract can be applied

JoVan & Sons Pro Services, Ltd.

Plumbing, Heating & Air Conditioning
P.O. Box 2024
Hyde Park, NY 12538

Phone: (914) 489-1709

Hours: 7:00 am - 3:00 pm
Mon – Fri (except holidays)

www.jovanandsonsny.com

Plan A Oil

Home Heating Unit (1 unit)

- Complete Maintenance Service:
- ✓ Clean, Lubricate and adjust Burner
- ✓ Clean or replace nozzle – check oil strainers or filters
- ✓ Inspect Burner Controls and adjust
- ✓ Vacuum Clean Boiler or Furnace
- ✓ Inspect or Vacuum Clean Combustible Chamber
- ✓ Vacuum Clean Smoke Pipe
- ✓ Inspect and Clean Heel of Chimney
- ✓ Efficiency Test

Plan A Gas Home Heating unit (1 unit)

- Complete maintenance service;
- Clean, Lubricate and adjust Burner
- Inspect burner controls and adjust
- Vacuum clean Boiler or Furnace
- Inspect or vacuum clean combustible chamber
- Inspect clean heel of chimney
- Efficiency test

Plan B

Home Water Heating Unit (1 unit)

One Residential Natural Gas, LP Gas, or Oil Fired Water Heater (coverage same as Plan A)

Plan A & B

Covers Both Plan A & Plan B

Plan C

Central Air Conditioning (1 unit – includes both the indoor and outdoor unit)

- ✓ One Annual Cleaning and Service of unit
- ✓ Up to 1 lbs R410a
- ✓ Electrical Parts

Emergency Services

Covers parts listed below on service calls for one (1) year from Contract Date.

(Plans A, B & C)

Service will be made available Monday through Friday, 7:00 am to 3:00 pm.

Service required outside of our stated business hours will be considered and charged at an overtime rate.

A part replacement covered by any plan is limited to 1 replacement per part type year - any additional replacement is chargeable.

Plan A & B Components: Protection under this plan – under normal circumstances – does not include special order parts or shipping

Standard Burner Motor Draft Regulator Fuel Pump Transformer Blast Tube Air Cone Standard Heating Only Thermostat Standard Hot surface ignitor
Spill switch Roll-out switch Thermocouple Burner Coupling Pump Strainer Nozzle

Plan C Components: Protection under this plan – under normal circumstances – does not include special order parts or shipping

Condensing fan motor Contactor Capacitor
Blower motor Squirrel Cage Circuit Board

****Does NOT cover replacement compressor**

Plan D

Home Pro Plan

- ✓ Covers Plan A, Plan B and Plan C
- ✓ Covers all parts listed on Heating and Air Conditioning plans
- ✓ 7 days/week – 24 hours/day
- ✓ No overtime charge after normal hours (PLAN D ONLY)

Should you decide on our Service Contract, please fill out the necessary information and return **this** section with your payment

Please arrange to cover my Heating and/or Air Conditioning unit(s) under the following plan(s):

| | | | |
|----------------------------------|----------------|----------|-------------------------------------|
| Plan A - Home oil Heating Unit | \$285 + 8.125% | \$308.16 | Name: _____ |
| Plan B – Home Water Heating Unit | \$150 + 8.125% | \$162.19 | Address: _____ |
| Plan A & B | \$367 + 8.125% | \$396.82 | Home Phone: _____ Work Phone: _____ |
| Plan C – Home A/C Unit | \$325 + 8.125% | \$351.41 | Contract Year: _____ thru _____ |
| Plan D – Home Pro Plan | \$765 + 8.125% | \$827.16 | Signature _____ |

*Restrictions Apply – See “Conditions”

*This Service Contract is **NOT** Transferable

* Covers one (1) Cleaning only of Heating/Air Conditioning Unit per Service Plan per contract year

New Accounts: Contract will take effect 30 days from Customer Sign-up.

Heating & A/C unit(s) **must** be inspected and ensured to be in proper working order by an employee of JoVan & Sons Pro Services, Ltd. prior to contract effective date.

CONDITIONS

- ❖ This agreement does not cover labor or part damaged by Water, Fire, Act of God, War, Accident, Tampering, Abuse, Power Failure or Discontinued Parts or Unoccupied Properties.
(Frozen pipes & leaks due from freezing are not covered under any plan.)
- ❖ We reserve the right to inspect all equipment covered by this agreement prior to acceptance of Service Contract.
- ❖ This agreement is void if the buyer permits any person other than our employees to render service to the equipment except as instructed by JoVan & Sons Pro Services, Ltd.
- ❖ Service Contract will not be continued where working conditions are found to be hazardous or unsanitary.
- ❖ The obligation to service or repair replacement parts is subject to the availability there of from normal source(s) of supply.
- ❖ This agreement does not cover parts/equipment problems due to lack of oil or frozen lines
- ❖ Electrical parts, standard or special order, are only warranted for 30 days.
- ❖ Special order parts must be paid in full to order and are not returnable
- ❖ This agreement **only** covers parts and services listed under Plan A, Plan B or Plan C of this agreement.
- ❖ Service Contract covers only domestic residential heating units and air conditioners and their components.
- ❖ Service Contract offered intended for use by JoVan & Sons Pro Services, Ltd. customers only.
- ❖ Service Contract covers only hours and days specified on the front of this agreement.
- ❖ This agreement contains the entire agreement of the parties therefore and there are no promises, terms, conditions or obligations other than printed herein and may be terminated by either party, at any time. Whole or prorated refunds will not be given with a contract termination.
- ❖ This agreement does not cover liability for injury or damage resulting from defects in or operation or non-operation of customers burner or its appurtenances or any other equipment, nor does it cover liability for loss or damage from hereunder due wholly or partially to labor disturbances, fires, lack of material, government regulations or any cause beyond our control.
- ❖ Contract plans do not cover any repairs to electric wiring or components at any voltage

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